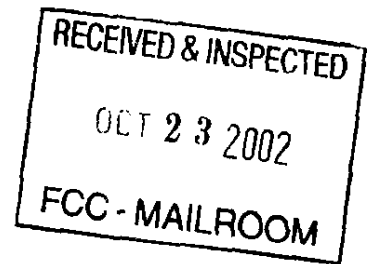


DOCKET FILE COPY ORIGINAL

**Barbara M. Fallon**  
**1 Gramatan Drive**  
**Yonkers, NY 10701-5109**  
**NY Relay Service: 1-800-421-1220**  
**Home Phone: 914-375-1812**



October 14, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554  
3

Re: CG Docket # 02-311- Biennial Review 2002

Dear Ms. Dortch:

As a consumer who is deaf, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

It is imperative for my own health and safety that I be able to have full access to telecommunications. Access that is long overdue.

In closing, the FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Should you need to contact me during the day, my work number is as follows ..... Please note you MUST call me via the NY Relay System as I am Deaf:

NY Relay	1-800-421-1220
Office phone	201-307-7936
Office FAX	201-505-6182

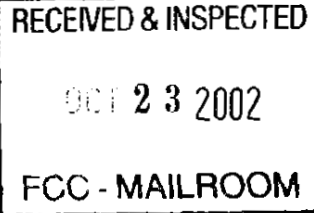
Thank you!

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Barbara M. Fallon".

Barbara M. Fallon

A faint handwritten signature and a circular stamp, possibly a "cc" or "file" mark, located at the bottom right of the page.



Gloria Applebaum  
115 Greenpoint Ave  
Liverpool, NY 13088

Oct. 15, 2002

Myrlene H. Dostch  
Off of the Secretary  
FCC  
445 12th St SW TW-A325  
Wash DC 20554

Do not stamp  
DATE

Re: CG Docket #02-311  
Biennial Review 2002

As a consumer who is profoundly hard of hearing, I strongly oppose any repeal or revisions that weaken these regulations related to hearingaid compatibility, Telecommunication Relay Services, digital cell phone TTY compatibility. Because of these regulations, I now enjoy access to telecommunications. I don't feel we can rely on the marketplace alone to provide such access.

As a widow, living alone, I must rely on all these rules to be kept intact. I'm totally responsible for myself and want to continue to be independent. If changes are made that weaken or remove these hard-fought disability-related regulations, the deaf and hard-of-hearing would suffer greatly.

The FCC should leave the disability related communication regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.



Gloria Applebaum  
115 Greenpoint Ave  
Liverpool, NY 13088

Sincerely  
Gloria Applebaum

ILRC

# INDEPENDENT LIVING RESOURCE CENTER

Promoting Equal Rights and Opportunity for all People with Disabilities Since 1989

Main Office  
601 Howard St., Suite B  
Alhambra, CA 91803

Telephone: (626) 572-5414  
Fax: (626) 572-5160

Call FREE Statewide  
(800) 572-5414

Branch Office  
700 Central SW,  
Ft. Lauderdale  
FL 33304, NMI 87035

Telephone: (305) 428-5414  
Fax: (305) 428-1153  
E-mail: [ilrc@ilrc.com](mailto:ilrc@ilrc.com)

## ILRC Programs

Advocacy Projects  
*transportation, housing,  
employment, long term care,  
attitudinal, physical  
access, communication,  
health care*

## Disability Awareness

Learn to live  
Independent Living  
Services

## Economic Services Program

Consumer Directed  
Medicaid  
Personal Care Option (PCO)  
Program

Counties served  
Alameda, San Joaquin, Alameda,  
Berkeley, Contra Costa,  
Fresno, Kings, Tulare, Yuba

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12<sup>th</sup> SW, TW-A325  
Washington DC 20554

NOV 25 2002

Re: CG Docket # 02-31 I-Biennial Review 2002

**As** a provider of services to people with disabilities, I strongly oppose any repeal or revisions that weaken the regulations related to hearing aid compatibility. Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, my consumers now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC. I urge the FCC to leave the disability-related telecommunications/ technology regulations Fully intact unless they are strengthened. They are needed to protect the rights of people who are Deaf to access the telecommunications network.

Sincerely,

*Carla Baron*

Carla Baron  
Special Projects Coordinator

Received  
11/25/02

*[Signature]*

OCT 23 2002



SELF HELP FOR HARD OF HEARING PEOPLE

DOCKET FILE COPY ORIGINAL

October 15, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (ECC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

Re: CG Docket # 02-311- Biennial Review 2002

Fifteen years ago I was deaf. Today I **am** essentially hearing. Fifteen years ago, although I wore two hearing aids, I still could not **use** the telephone or understand **TV**. Today, thanks to the FCC telecommunications regulations, I can hear quite well in these situations.

**As** a consumer who is hard of hearing, I **strongly oppose any repeal or revisions** that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

In closing, the FCC should **leave the disability-related telecommunications/technology regulations fully intact** unless they are strengthened. They are needed **to** protect our rights to be able to access the telecommunications network.

Sincerely,

Grace W. Tjessen  
President, Self Help for Hard of Hearing People, Inc. - California  
The largest consumer **organization** of hard of hearing people in the U.S;  
714 Prospect Blvd, Pasadena, CA 91103  
Phone/Fax 626-796-0034 gracetiessengearthlink.net

October 15.2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

OCT 23 2002

Re: CG Docket # 02-311- Biennial Review 2002

**As** a supporter of consumers who are deaf, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY Compatibility, and Section 255. Because of these regulations, My friends now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

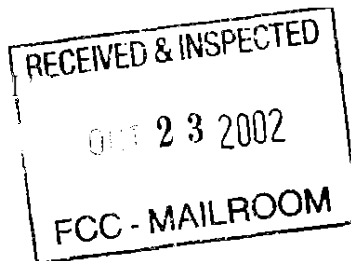
The FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,



Richard H. Leet II  
5373 Southwood Dr.  
Memphis, TN 38120

0



2023 Marlow Rd.  
Toledo, OH 43613  
October 16, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

Re: CG Docket # 02-311-Biennial Review 2002

Dear Ms. Dortch:

**As** a consumer who is hard of hearing, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section **255**. Because of these regulations, I now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

Please understand that governmental regulations are absolutely necessary for the quality of life enjoyed by hearing people. Without your help we are bereft of those facilities which enable **us** to **talk** to hearing people over the phone lines.

In closing, the FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network,

Thank you for your kind attention to our concerns

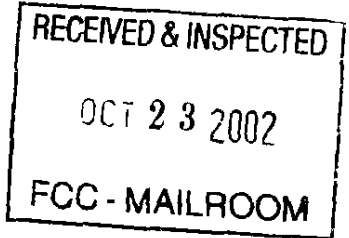
Sincerely,

A handwritten signature in cursive script that reads "Ted Solomon".

Ted Solomon  
Soltol@juno.com

0

DOCKET FILE COPY ORIGINAL



October 15, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

Re: CG Docket # 02-311 - Biennial Review 2002

As a consumer who is deaf, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I now enjoy access to telecommunications like hearing people do. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

Suppose if my car is broken down on a deserted road in desert field or forest with no nearest houses or buildings too far from my town, I would need to use wireless digital cell phone TTY compatibility to contact with police, tow truck person, my friends, or my family & relatives for help as emergency as the common hearing people do the same way.

In closing, the FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,

A handwritten signature in cursive script that reads "Howard F. Barbe".

Howard F. Barbe  
713 Seibert Ave.  
Miamisburg, OH 45342

RECEIVED

October 16, 2002

OCT 23 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: CG Docket # 02-311- Biennial Review 2002

Dear Ms. Dortch,

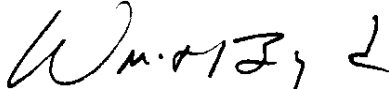
As a consumer who has a profound hearing loss, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255.

Because of these regulations, I now enjoy improved access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

Case in point is the availability of digital cell phone TTY/VCO equipment available at retail locations. Walk into almost any retail wireless store in the Washington, DC Metropolitan Area and ask for a demonstration of this equipment. Not only are store personnel not trained to assist the hearing impaired, most are not even aware that this equipment exists.

In closing, the FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,



William A. Boyd'  
12514 Browns Ferry Road  
Herndon, Virginia 20170  
703.430.8399

Cc: Northern Virginia Resource Center for the Deaf and  
Hard of Hearing Persons  
10363 Democracy Lane  
Fairfax, Virginia 22030



1315 Leonard NE #302  
Grand Rapids, MI 49505  
October 15, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC, 20554

RECEIVED

OCT 23 2002

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

RE: CG Docket #02-311- Biennial Review 2002

As a consumer who is deaf, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunications Relay Service access to interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

In closing, the FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,  
Wylodean E. Ebin  
WYLODEAN E. EBIN  
1315 Leonard NE #302  
Grand Rapids  
MI 49505

1315 Leonard NE #302  
Grand Rapids, MI 49505  
October 15, 2002

DOCKET FILE COPY ORIGINAL

RECEIVED

OCT 23 2002

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

October 14, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

Re: CG Docket # 02-311- Biennial Review 2002

Dear Ms Dortch;

**As** a consumer who is deaf, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access *to* Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC

In closing, the FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,

  
John P Zakutney  
John P Zakutney

3426 Terrace Dr # 614  
Alexandria, Va 22302

0